

ALL4PAWS



General Terms & Conditions of payment is requested upon booking, remaining payment due 2 weeks prior to boarding with All4paws unless otherwise agreed.

- 1. The client must provide all items necessary for pets to be adequately cared for while in the care of All4paws (food, medication, leads, collars, tags etc.)**
- 2. If it is necessary for keys to be collected and dropped off to complete an assignment, then charges will apply.**
- 3. Before All4paws can start to provide any service for your pet all contracts must be completed and signed in full.**
- 4. The clients are responsible for any veterinary bills no matter how they are incurred whilst in the care of All4paws.**
- 5. Although All4paws has public liability insurance, where ever possible your pets should be insured by yourself if not then All4paws reserves the right to refuse any booking for pets that are not insured.**
- 6. All4paws must be informed of any behavioural problems with your pets at the time of booking. Failure to do so could result in All4paws cancelling the contract and booking at any time.**
- 7. All4paws cannot be held liable for any loss, injury or death to a pet either inside or outside of the home whilst in All4paws care.**
- 8. All4paws has permission to take photos of your pets whilst in their care and permission to use them on any social media and websites.**
- 9. All4paws will make adequate steps to ensure your home is safe and secure in your absence, however All4paws cannot be held responsible for any burglaries, or accidents caused by your pet/s.**

10. If you choose your pets not to come on a day contracted but All4paws is available to work, then you will be charged unless 7 days' notice for boarding and 48 hours for day-care and walks arranged with All4paws.
11. If a contracted day falls on a bank holiday full fees will still apply even though All4paws does not work it, and if All4paws does arrange with yourself to provide a walk a bank holiday surcharge will apply on top of normal walk rates.
12. All4paws must be given 4 weeks' notice to terminate any contracts, if clients want to end the contract before this time then full payment will be required for the outstanding days contracted for.

Boarding and Day Care

1. All boarding must be paid for in full 2 weeks prior to the start date of boarding.
2. A 50% non-refundable deposit is required to secure your booking with All4paws.
3. At least 3 familiarisation sessions must be completed and paid for before the date of the boarding.
4. All pets are to have up to date inoculations (including kennel cough) also to be de-flea and wormed prior to admittance proof will need to be provided.

Dog Walking terms & Conditions

1. All pets must be fully vaccinated, flea and worm treated.
2. All4paws reserves the right to cancel the contract at any time with immediate effect if the pet does not respond well to the walks or other dogs / pets.
3. All4paws has the right to cut short walks if necessary due to extreme weather and unforeseen circumstances (hot weather, thunder and lightning, storms).

Signature:

Print Name:

Date: